

NHS Friends and Family Recommendation Survey Results

Fourth Quarter
2018/19

How likely are you to recommend this surgery to your friends and family?

		Charter Medical Centre January	Average of all other Practices within Brighton and Hove CCG January	Charter Medical Centre February	Average of all other Practices within Brighton and Hove CCG February	Charter Medical Centre March	Average of all other Practices within Brighton and Hove CCG March
Rating		%	%	%	%	%	%
1	Extremely Likely	86		82		79	
2	Likely	11		10		15	
Combined 1&2		96	93	92	90	94	<i>Not yet published</i>
3	Neither Likely Nor Unlikely	2		5		3	
4	Unlikely	1		1		1	
5	Extremely Unlikely	1		2		2	
Combined 4&5		2	5	3	7	3	<i>Not yet published</i>
Don't Know		0		0		0	
No score Given		3		5		1	
TOTAL %		100		100		100	
Number of responses		455	610	376	540	440	